

Life Office Closure May Cause Service Delays

Due to a large fire and risk of an explosion at a nearby fertilizer plant, the Life Service Center was instructed by the city of Winston-Salem, N.C., that our office must be vacated today February 2, 2022, and possibly longer. We anticipate minor service interruptions and longer phone wait times due to limited staff access.

Many Life change requests can be completed using our self-service function. For routine change requests, please consider using this function. All forms are in Agency Services under the Life tab.

In Force Policy Forms

Please click on a link below to view/print the applicable Life form to be used with in force policies.

[General Policy Service Request Form](#)
[Owner / Beneficiary Form](#)
[Credit Card Authorization Form \(CC\)](#)
[Electronic Funds Transfer Form \(EFT\)](#)
[Collateral Assignment Form](#)
[Tobacco to Non-Tobacco Rate Change Application](#)
[Reinstatement Application](#)

Once completed, you can email your forms to patriot@actmanre.com

For **urgent** requests (billing, payments, reinstatements, etc.), contact Darcy Wellman at darcy.wellman@fmins.com or call 989-480-6415.

We apologize for this disruption and hope to return to normal service levels quickly. We will send an additional update when the issue is resolved.

Thank you for your understanding and continued support.