

Why is My Agent Number Needed by a Policyholder?

Our mutual policyholders are able to make payments and view their policy documents through the Policyholder Services area of our website. In order to use these features, it is required that they activate their Billing Accounts and/or Policies. To do this, their agent number is required. The agent number requirement is 7 digits. On occasion you may receive calls from policyholders asking for this information. Please be sure to provide them with your 7 digit agency number so they may properly activate their Billing and/or Policy accounts with us.

If you should have any questions related to this, please do not hesitate to contact eBusiness Support at 1-800-234-1133 extension 3000.