What you should know about your personal auto premium refund.



During the COVID-19 pandemic, we recognize people are driving less. We're all doing our part to halt the spread of COVID-19, and that means being on the roads less and staying home more. For these reasons, we're committed to doing our part by providing a **15% refund for April and May premiums** to our personal auto policyholders.

Learn more about the personal auto premium refund and what this may mean for you:

Who is eligible? All policyholders carrying a personal auto policy as of April 30, 2020, are eligible for the 15% refund for April and May premiums.

Which vehicles are eligible? Automobiles, vans and pickup trucks are included in the refund. The refund does not apply to automobiles in storage, antique vehicles, motor homes, motorcycles, trailers and campers.

What do I need to do to get my refund? Nothing. We will calculate your refund and mail it to you with no action necessary on your part.

How is my refund being calculated? Your total premium will be calculated for eligible vehicles for the months of April and May, then multiplied by 15%, and will be subject to a minimum of $20. Keep in mind that if you made changes during the month of April, such as adding a car or putting one in storage, this will affect your total premium and your refund.

How will I receive my refund? Your refund check will be mailed to the address listed on your policy. Just look for the check in your mailbox.

What else is Patriot Insurance doing during this time? As a true partner, learn how we're supporting

our neighbors in the Northeast.

A summary:

- Eligible policyholders do not need to take action to receive the refund.
- A refund check has been mailed to those carrying a personal auto policy as of April 30, 2020.
- Vehicles included are automobiles, pickup trucks and vans.
- The refund does not apply to automobiles in storage, antique vehicles, motor homes, motorcycles, trailers and campers.

Thank you for choosing Patriot Insurance. For additional questions about our personal auto premium refund program, please contact our dedicated support team at (866) 460-1776.